



DEFENSE LOGISTICS AGENCY
THE DEFENSE CONTRACT MANAGEMENT COMMAND
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IN REPLY
REFER TO AOO

JUN 5 1996

MEMORANDUM FOR COMMANDERS, DEFENSE CONTRACT MANAGEMENT
DISTRICTS

SUBJECT: New Senior Defense Finance & Accounting Service (DFAS) Customer Liaison

In an effort to expand and improve contract payment and closeout efforts, DCMC has assigned a senior Customer Liaison to DFAS Columbus, OH. Ms. Anita Sharninghouse, the new senior liaison, comes to this assignment from DCMC General Dynamics Lima where she served as the Deputy for the past 5 years.

Included in the priorities Ms. Sharninghouse and her liaison team will be addressing are:

a. Teaming with DFAS to continuously improve contract payment and closeout. Ms. Sharninghouse and her team members, Ms. Carol Lucas and Ms. Denise Turns, are active participants on the DCMC/DFAS Tiger Team for contract payment problem resolution, the DCMC/DFAS Performance Based Payments and Commercial Item Financing Policy Team, and the DCMC/DFAS PSAT. Ms. Sharninghouse has recently participated at payment seminars at DCMDW with DFAS as part of this teaming approach.

b. Maintaining a knowledge of DCMC, DFAS, and Service initiatives that are ongoing to improve the payment system. This knowledge will be used to communicate updates to the field and help to prevent overlapping of initiatives or conflicts among various initiatives.

c. Providing lessons learned on contract payment issues to the DCMC and DFAS communities through the monthly Customer Liaison Report - "DCMC at DFAS-CO." This report goes to all CAO commanders.

d. Facilitating resolution of contract payment and closeout issues through communications with DCMC ACOs, DFAS personnel, and PCOs.

e. Reviewing and analyzing DCMC and DFAS contract payment process data to promote continuous improvement.

Ms. Sharninghouse and her liaison team are here to support your organizations.

Telephone numbers are (614) 693-4969,4968, 5375,5757. Fax numbers are (614)693-4919 or 4920. The DSN prefix is 869. Ms. Sharninghouse's current E-mail address is brq1499@lima.dcro.dla.roil.

A handwritten signature in black ink, appearing to read "Jill E. Pettibone", is positioned above the printed name.

JILL E. PETTIBONE

Executive Director

Contract Management Policy